



Dear client,

With this communication we want to inform you about our quality procedures regarding some important points that ISO 17025 standard establishes to avoid future problems with our laboratory ISO 17025 accreditation with ENAC (Spanish Accreditation body) entity.

1. AmSpec Iberia will start using simplified certificate reports that contains the same information as the ones reported until this date.
2. ISO 17025 stipulates that laboratory must include the estimated measurement uncertainty in the test report when the uncertainty affects compliance with a specification limit. Since AmSpec Iberia laboratories do not report on compliance or non-compliance with requirements, limits or specifications (regulated by ILAC-G8:09/2019), the certificates will be reported excluding uncertainties in the certificate.
Thus, in the certificate this will be indicated with a note: "Estimated uncertainties are not included in the report, however they are available upon customer request."
3. AmSpec Iberia laboratories always work with the last version of the standards unless a previous version is indicated in the certificate. In addition, the laboratory will select the most appropriate method for the client's needs, prioritizing the use of the methods included in the nomination or contract agreement and the accredited standards according to the technical annex No. 1383/LE2570 that can be found in the following link <https://www.amspecgroup.com/amspec-spain/>
Anything different from this will be discussed/accepted from client in writing, during the nomination review process.
4. To finish we would like to remind you that AmSpec Iberia undertakes to keep confidential, any information provided by you as our client, as well as the information obtained from the results of the tests performed as a laboratory.

We want to thank you for your time and in the case you have any comment, or you have other needs related with what it is explained in this communication, do not hesitate to send us an email to quality.iberia@amspecgroup.com.

In the case we have not received a reply about this in 30 days from the date of this communication we assume you agree with the statements included in this communication.

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