


AMSPEC ALGECIRAS		
MANUAL DE CALIDAD		
COD. MC	Revisión: 06	Fecha aprobación: 23/11/2021

ANNEX I: QUALITY POLICY

Quality Policy AmSpec Iberia S.L.

The senior management of the **AmSpec LLC group**, present in Spain through the company **AmSpec Iberia SL** and represented by the General Manager, has decided to establish and maintain a quality management system for the specific activity of testing laboratories in different parts of Spain (Algeciras, Cartagena, Barcelona, Huelva, and Las Palmas), based on the requirements of the **UNE EN ISO/IEC 17025:2017** standard and comply with the accreditation requirements as a Testing Laboratory established by **ENAC**, as well as a system of management based on **UNE-EN-ISO 9001:2015** for inspection activities.

With this firm will to provide a quality management system for our activities, AmSpec Iberia SL explicitly undertakes to provide the resources, both human and material, including the necessary infrastructures at all levels, so that the management system quality is effective and allows us to meet the following general objectives:

- Provide our clients with a quality service in carrying out the contracted tests and inspection, always complying with the specific contracting requirements, with current legislation and that provides satisfaction to our clients.
- Anticipate future situations by analyzing risks and opportunities, establishing action plans appropriate to their priority.
- Achieve continuous improvement of the organization's quality management system, listening and studying the proposals of all the organization's interested parties.
- Always maintain adequate training and technical competence of the organization's staff, according to their assigned functions and responsibilities.
- Safeguard the impartiality of our activities, not allowing any type of pressure, continuously detecting, and solving problems.
- Ensure the confidentiality of the data and information obtained during the activities.
- Prioritize with the fulfillment of the requirements of our clients, legal, regulatory as well as those that the organization subscribes.

All **AmSpec Iberia** personnel will assume this quality policy as general guidelines to be considered in carrying out their daily tasks, and it will also be the frame of reference for setting the organization's objectives.

The Management will carry out all its activities in an exemplary manner as evidence of its commitment to this policy and its decisions, establishment of objectives and review of the system. Likewise, it will continuously evaluate the quality management system, favoring its improvement.

In Palmones, to 19.10.2020

Approved: José Luis Palma Tomé
Position: Spain & Portugal Manager

